

Terms and Conditions The Bulldog Hotel 2008 & 2009

Payment cash or creditcard upon arrival and only **in euros**.

Reservations (phone, email, on-line) can only be done with a valid credit card. We will also ask you for your nationality and email address or phone number.

To confirm your reservation we always give you a booking reference.

If you have no booking reference you have no reservation. Possible reservation confusion will be at your own responsibility

Cancellations can only be done per email.

In all cases; phone cancellations cannot and will not be accepted !!

Important: cancellation procedures mentioned at (commercial) booking engines like Hostelworld.com, Gomio.com, Hostelsclub.com, Hostelbookers.com etc. are NOT valid when you book accommodation in the Bulldog Hotel. Booking-engines mostly say that you can cancel 24 hours before arrival.

You can cancel without extra charge with The Bulldog Hotel 72 hours (!) prior to arrival!

Possible confusion / charges etc will be at your own responsibility.

Creditcard will be charged only if:

- You cancel a reservation within *72 hours (3 days)* prior to the date of arrival (=3pm).
- Changes are made to the reservation within *72 hours (3 days)* prior to the date of arrival (=3pm).
- If the guest caused any damage in the hostel or apartments. (in all cases should guests inform us immediately in case of (any) found damage as soon as they enter their room for the first time.
- In case of a NO-SHOW

If a reservation is cancelled within 72 hours prior to the arrival date, the amount charged will be equivalent to the total amount of the first nights reservation.

The Bulldog Hotel is not responsible for cancellations or altered reservations due to guest input error, strikes, war, fire, floods, or other acts of God and will charge the first night in case of a late cancellation or a no-show.

The Bulldog Hotel has the right -while checking in the guest(s)- to ask for a signed credit card as a deposit.

Invalid or incorrect information

We reserve the right to refuse reservations if the given credit card information is incorrect or false. If the credit card information initially given becomes null or void (ie- theft, loss of card), it is the guests responsibility to notify The Bulldog Hotel of said changes before the arrival date. Failure to do so may result in an automatic cancellation of your reservation.

Discounts/packages

- Discounts are not possible in combination with bookings made by any internet booking-engine except Gomio.com.
 - An i.s.i.c student card showed before the payment entitles you to get 5% discount and this is only applicable for dorms.
 - It is not possible to get (any) discount after the payment.
 - A discount is not possible in combination with other discounts, deposits or package deals or any other kind of reduction from the rack rate.
 - Our package deal is only valid when you stay 5 days in a row. When your accommodation varies (i.e. private and dorm) we deduct 20% of the total price.
 - You receive € 12,50 euro back when a 3th extra night is booked. Only valid in the low and shoulder season.
- It is not possible to upgrade a normal stay into a package deal!

Maximum stay

The maximum stay in the Bulldog Hotel is 10 days.

Terms and conditions groups on request.

The bulldog Hotel is a perfect place to book (mixed) groups. Please also read 'Right of refusal'. For information, group rates, and/or reservation we kindly ask you to contact us at: **babs@bulldog.nl**

Cancellation procedure groups briefly:

Groups (8/12 persons) 7 days prior to arrival and only per email

Groups (>12 persons) 28 days prior to arrival and only per email

Reservations made by travel agents on-line will be considered null and void

Travel agents and agencies can **NOT** book accommodation for their clients using The Bulldog Hotel online booking engine.

Reservations made in this manner will be considered null and void, the responsible travel agent/agency will be blacklisted and, where applicable, prosecuted to the fullest extent of the law.

Travel agents or agencies wishing to book accommodation at The Bulldog Hotel for their clients must contact us directly via email or phone.

Visa applications:

We do not fax or sent letters for visa documents applications....as misuse is quite often the case. We only do this if you allow us to charge your credit card for the first night of your stay or if you transfer the money of the first night stay to our bank account. This is non-refundable. Only if you can prove that you did not get the visa we will sent the money back. Sent your request to [**babs@bulldog.nl**](mailto:babs@bulldog.nl)

Right of refusal

We do not accept reservations for stag nights, sport tours, soccer fans for (inter)national matches and groups of males only (6 persons or more!!!). Also combination-bookings will not be accepted (also on-line). Avoid disappointments and read the above carefully because in the event of a false booking, there will be no check-in and no refund!!!

The Bulldog Hotel reserves the right to refuse a guest or even a group after if, on arrival (and even after check in), management reasonably considers that the guest is under the influence of alcohol or hard-drugs, is unsuitably dressed, is behaving in a threatening, abusive or otherwise unacceptable manner or believes that a false combination booking has been made.

Guests shall behave with respect towards other guests and hostel staff and shall be held responsible for their own actions within the hostel, during their stay on the premises, and outside of the hostel. The owners of the hostel and their managers shall be absolved of any responsibility in connection with the actions of its guests.

If you do any of the below mentioned you will be checked out immediately with no refund by our linesmen proportioned security or the police

If you bring in guests other than hostel-guests in the rooms & apartments.

If you possess, bring in or use hard drugs in the hostel.

If you cause a disturbance, annoy other guests or staff or behave in an unacceptable manner.

Important to know

- A valid identitycard is required while checking in.
- Check-in is at 3pm.
- Check-out is no later than 11am.
- No curfew, no lock-out
- Minimum age 18 years. No pets, no children.
- Strictly no sleeping bags.
- The beds are numbered. You can find your bed number on your receipt and your security card. Staying in other beds is not allowed and could result in an extra charge
- It s strictly not allowed to smoke tobacco in the hostel!
- If we find you smoking in the rooms we will check you out immediately. In some cases we need to charge a penalty of € 50 which covers the costs of the firemen coming for nothing.
- No alcohol or food to be consumed in the dorm-rooms (penalty € 20).
- When we check you in you will receive a security card. Please show this security card together with your key card while entering the hostel.
- Minimum stay in the weekend is 2 nights
- Guests other then hostel guests who like to visit our bar-lounge can only be accepted when the security is present at the door (after 18.00)